

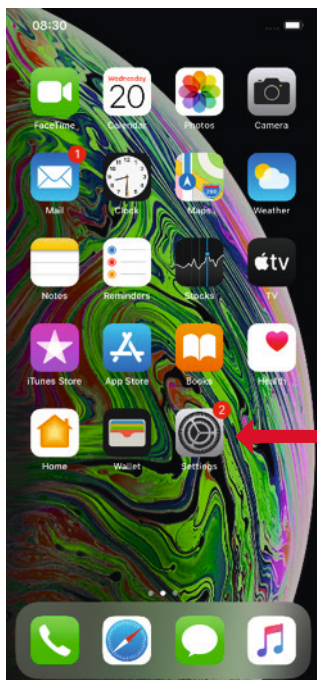
Technical information - Hints

Bluetooth Pairing issues

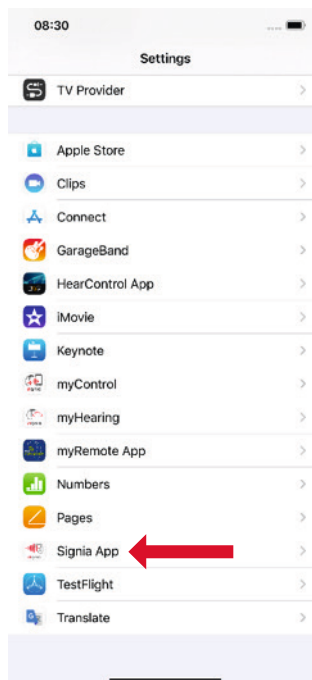
- In case of any communication issues between hearing aids and iPhone/Signia App we recommend to check the iOS settings first **(Settings > Accessibility > Hearing Device)**, if the hearing aids are connected with the smartphone.
- Even if the hearing aids are displayed in iOS settings, please check if applied volume changes via pushbutton/RockerSwitch are reflected in iOS settings - if this is not the case, please try to reconnect the hearing aids with the smartphone.

Pairing of Hearing Aids via Bluetooth pairing with Signia App is not possible?

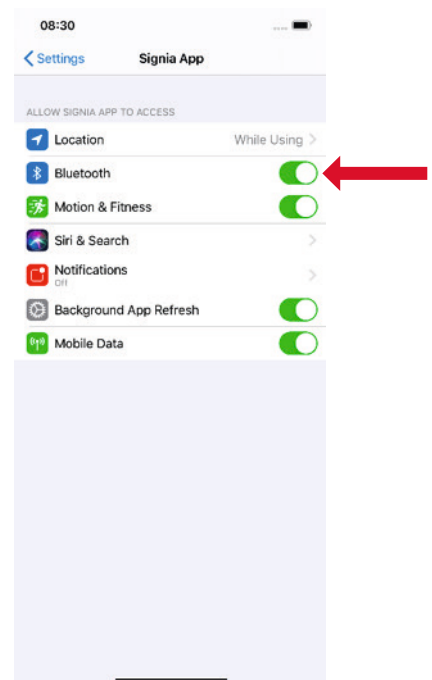
In case the hearing aids could not be paired with the Signia App via Bluetooth, even though the hearing aids are discovered and connected in iOS menu, please ensure, that the Bluetooth permission for the Signia App is turned on.



Step 1
Invoke Setting



Step 2
Invoke settings of Signia App



Step 3
Ensure that Bluetooth is activated